

# League of Women Voters of Pullman Observer Report

Name of Agency: Pullman Regional Hospital Board of Commissioners

Date: 5/1/2024

Observer Reporting: Lennis Boyer Watts Length of Meeting: 2 hours

Board Members Present: Jeff Elbracht, President; Tricia Grantham, Vice-President; Sandra O’Keefe, Secretary; Joe Pitzer, Karen Karpman, Cheryl Oliver

Board Members Absent: P.J. Sanchez - excused

Others Present (e.g., staff, other agency representatives, media): Matt Forge, CEO; Steve Febus, CFO; Jeannie Eylar, CCO; Bernadette Berney, CHRO; Carrie Coen, CRO; Edwin Tingstad, MD, CMO; Nancy Panko, MD, Chief Medical Officer; Steve Hall, MD, Director of Residency program; Rob Rembert, Attorney; Linda Infranco, Foundation Executive Director; Ned Warnock, Design West; Alison Weigley, Director of External Relations; Jade Stellman

-Board Education: Paul Nelson was welcomed to PRH. He is taking Debbie Heistuman’s place as Quality and Accreditation director. He comes with lots of experience.

Administrative Update: Matt gave a shout out of congratulations to the hospital staff and the Board. Lots of successes in the last 4 months.

-Action /Discussion:

1) Ned Warnock from Design West discussed the expansion update. Completion likely in 2027. Solidifying plans with the different user groups. Among other things will be doubling the number of endoscopy rooms. Outpatient procedures will have a much better flow. PACU will go from 4 beds to 7 beds. There will be 20 prep and procedure rooms. The ED will expand from 8 beds to 9 beds and add 3 mental health rooms. There will also be a few flex rooms. CT will be closer to the ED. Inpatient rooms will undergo minor remodels. ICU/Med surg will be consolidating some. Upstairs – lab space will be increasing as we move to automated lab lines in the future. Preliminary cost analysis was started on 4/25/24. They are enjoying working with Bouten Construction.

2) Reliability Management. Carrie Coen discussed the dashboard and the information it provides. This will be much easier to understand after a year of data collection. Care Alert will go live on May 7. Will be compiling data for the dashboards.

3) Financial report. Steve Febus gave an updated AR report. Currently at 71 days AR as of 4/22. # 1 priority is to be at 50 or below by years end. Cash on hand – 120 days. Total margin 3%. Was budgeted at 2% so doing well so far. 2023 cost report filing – Medicare owes us \$1.4 million. The 2023 Audit is not yet complete. Letter of Intent has been signed with Palouse Medical. Lots of onboarding work to do. EPIC needs to be built for them which takes a long time. WSU Student Athletic agreement still has some work to do. Recruiting another sports medicine provider. Foundation update by Linda Infranco. They are doing lots of active outreach. Have developed a planned giving brochure and a one pager around our priorities, Corporate Partners program and a Grateful Patients program. Will take 5-10 years to move into a big donor category. Have raised \$485,100 ytd. Benchmarks are being met. Some grants have been submitted and waiting to hear about them. Noted upcoming events including the Cougs First QB Classic. Going to Bellevue next week to network. Jeff gave a big thanks to the Foundation for their work.

Year end meeting – June 14<sup>th</sup>. July meeting will be a special meeting. Date to be determined.