

## League of Women Voters of Pullman Observer Report

Name of Agency: Pullman Regional Hospital Date: 1-04-2023

Observer Reporting: Judy Stone Length of Meeting: 1 ½ hours Hybrid

Board Members Present: all \_\_\_\_\_

Board Members Absent: \_\_\_\_\_

Others Present : Hospital Dept. Heads; CMO Drs. Tingstad, Hall and Mikkelsen

### ➤ **Business Pertaining to League Positions or Topics of Interest**

There are now three physicians sharing the **CMO position: Drs. Tingstad, Hall, Mikkelsen**. They each reported on their duties, programs, outreach and much more. They participate in all of the major committees and those of their specific interests.

**Flood Damage:** On Dec. 24<sup>th</sup> (Saturday) a sprinkler head broke just inside the main entrance, flooding 7000 square feet of floor space. Then on Tuesday there were some power outages and the hospital lost back up power. Repairs are ongoing.

**Audit:** The hospital is using the **DNV Hospital Certification System**. A qualification audit is underway. There are 3 areas of non-conformities, all of which were explained as clearing up wording in documents.

**Financial-**reported by Steve Febus, CFO: The pandemic-related Provider Relief Fund and American Rescue Plan have added reporting periods for the hospital to document.

**Clinic Network:** The Family Medicine Residency Center (at a WSU site) will begin to schedule appointments in January, with the first patients being seen in February.

**Clinical Services:** January 28 will be the implementation of a software system called EPIC-meant to provide a seamless care experience for patients and caregivers. Some of the components are: scheduling and workflows in all clinics.

The **Executive Officers** were re-elected.

➤ **Process & Protocol:** Due to flood damage, the meeting was held by Zoom, with only 3 people attending in person.