

## League of Women Voters of Pullman Observer Report

Name of Agency: Pullman Regional Hospital Date: 3-6-2019  
Observer Reporting: Judy Stone Length of Meeting: 2 hours  
Members Present/Absent: All present  
Others Present (i.e., media, public): 4 hospital employees

### **Meeting Content:**

At each meeting the commissioners discuss a question from a document "Critical Questions Every Hospital Board Needs to be Able to Answer", under the agenda item Board Education. Tonight's topic was the Board's role in building trust and connections with the community. Some were concerned that the public does not know enough about their community hospital, e.g., finances, services, licensing, programs, staff; and/or have misconceptions. Others shared many ways they as commissioners interact with citizens and educate them, one person at a time. Others talked about the many social media outreach connections (e.g., podcasts, blog, newsletters, Facebook, patient stories...) that are on the hospital's website as well as the connections made by the Foundation. <https://pullmanregional.org/>

An amazing presentation was given by the director of Summit Therapy, which is a part of the hospital. They do far, far more than P.T. and O.T. The many different programs they offer can be seen at:

<https://pullmanregional.org/patient-care/summit-therapy/summit-therapy-services>

One that was highlighted was Genetic Counseling which is not limited to perinatal concerns but also cancer, especially breast cancer.

### **Public Meetings of interest to League:**

*Next Era of Excellence Community Presentation – March 13<sup>th</sup>, 5:30 pm at the hospital.*

*April 23<sup>rd</sup> Special Election*

**Process & Protocol:** Every commissioner participated in the discussion about connecting with the community. This is a very dedicated, involved and hard-working Board.

### **Additional comments/opinions:**

It was pointed out with humor that I am the only community member who consistently attends these monthly meetings.