

## League of Women Voters of Pullman Observer Report

Name of Agency: Pullman Regional Hospital Commissioners Date: 1-9-2019

Observer Reporting: Judy Stone Length of Meeting: 2.25 hours

Members Present/Absent: All present; Mike Murphy by phone

Others Present (i.e., media, public): \_\_\_\_\_

### Content

Commissioners discussed some **self-evaluation** and knowledge questions.

**Same Day Services** expansion expects to open in April or May.

A **Pulmonologist and Sleep Medicine specialist**, Dr. Vinod Mehta, has come to the community and opened a clinic and will be having a lunchtime lecture on 1-29 at noon on sleep apnea at the hospital.

The hospital is continuing to see a slightly lower **in-patient admission rate**. (You may be surprised to hear that the typical number of inpatients daily is nine.)

No citizens attended the Public Hearing on the "**Quist Annexation Petition**". Before the meeting I asked for clarification of why the hospital was approving a land annexation and was told it has become a requirement for the Hospital Commissioners to approve any annexation of land to Public Hospital District No. 1-A. It was approved.

The **Quarterly Clinical Report** again showed positive outcomes in the areas of Medication Errors, Hospital Acquired Infections, Patient Restraint Utilization, Pain Management Satisfaction, Repeat C-sections, Blood Transfusion Reactions, Readmission Rates, and Swing Bed Utilization (allows patients to stay in hospital when not ready to be discharged).

**Patient Experience Surveys** showed high levels of satisfaction with both in and out-patient services.

**Financially**, November was reported to be a "good month", resulting in a YTD combined excess of revenue over expenses of \$1,060,970.

There was a report on milestones achieved since the establishment of the **Orthopaedic Center of Excellence**, established in 2015. Here are a few:

Decline in length of stay for total joint patients of 22%, for total knees by 55%.

Increase in orthopaedic case volume of 14%.

Gross charges for total knee procedures declined by 11%.

Regional High School Athletic Training Program established.

