

# League of Women Voters of Pullman Observer Report Form

Name of Agency: Pullman Regional Hospital \_\_\_\_\_ Date: 11-01-2017 \_\_\_\_\_

Observer Reporting: Judy Stone \_\_\_ Length of Meeting: 1.5 hours \_\_\_\_\_

Members Absent: Sandra O'Keefe, Secretary – apparently "unexcused"

Others Present (i.e., media, public): -0- \_\_\_\_\_

**Content (What is being discussed):** *i.e., This section is for any issues discussed that relate to League priorities or positions. Do you recommend local league action? Is there a particular action that you suggest the League take in support or non-support of this matter? If so, please refer to the League position that supports your suggestion.*

The hospital patient-care departments continue to receive high marks from patient satisfaction surveys completed once each quarter.

The hospital is heading up research to try and institute a single *Electronic Medical Records* program across all county hospital and physician practices.

There are now four state-of-the-art operating rooms functioning.

October saw the launching of the hospital's Surgical Concierge Services program, "designed to assist customers coming to Pullman for surgery from out of town. The program features discounts on hotels in Pullman, animal care, financial counseling and other incentives to help take the worry out of travelling for surgery." I shared this with Lenna.

This year's YTD excess of revenue over expenses is three-times what it was last YTD.

PRH's fifth annual Health Innovation Summit, held at SEL, was attended by Mary Collins and Judy Stone, who were impressed by several of the innovative health programs going on.

Dr. Murphy, for the second month in a row, stated that Michelle Obama's plan to reduce childhood obesity is leaving school children VERY hungry during the day and after school. This is told to him by his Boy Scout troop. One of the other commissioners told him about the end-of-the-day take home snack program at one of the schools.

**Public Meetings of interest to League** – *i.e., Were there any public meetings announced that you think League members may be interested in attending and/or becoming involved with that relate to League positions?*

**Process & Protocol (Observations about participants, conduct, and procedures of the meeting):**

*i.e., Did the members appear to have done their "homework"? Were members courteous to each other and the public? How does the group respond to your presence? Was access to materials for certain agenda items limited or excluded from you? Was background material available to the public?*

I am frustrated by the lack of discussion following the reports given by the hospital to the commissioners. One of the commissioners is retiring, January 1, 2018.